



Important Notice

Date: March 16, 2020
To: All Lynchburg Redevelopment and Housing Authority (LRHA) Residents
Subject: Coronavirus (COVID-19) Pandemic

Lynchburg Redevelopment and Housing Authority is monitoring information provided by the Department of Health and Human Services, the Centers for Disease Control, and the City of Lynchburg's Declaration of a Local Emergency. The LRHA will be taking extra measures during this time, and asking residents to call or email in lieu of visiting our offices in person. LRHA will also be making some changes in an effort to safeguard our residents and staff during the Coronavirus pandemic.

- Our staff has been instructed to respond to all calls and/or emails within the same day. If we are unable to meet your need(s) via email or phone you are more than welcome to meet with staff in the office.
- Beginning this week all annual inspections, 45 day inspections and special inspections will be postponed until further notice, those residents that have already received an inspection letter for this week (March 18, 2020) will have that inspection rescheduled at a later date to be determined. Annual Re-examinations (Briefings) will also be postponed.
- In addition all scheduled extermination visits will be postponed until further notice, however residents should call in and report any extermination issues and extermination services will be scheduled accordingly. Those residents that have received an extermination notice for March 19, 2020 will have this service rescheduled at a later date to be determined.
- At this time all non-emergency work orders will be delayed. Maintenance services at this time will focus on emergency work orders; you can contact the maintenance department at (434) 528-1360 with your maintenance request.
- In an effort to make it more convenient two drop boxes will be installed; one at the Dearington Apartments located at the maintenance shop and another at the Birchwood Apartments located at the Community Center. Beginning April 1, 2020, please feel free to drop off all rent payments, paperwork (please make sure that the items you drop off are completed entirely), etc., in one of the two drop boxes.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact Lisa Reynolds, Programs Supervisor at (434)-485-7216.

Thanks in advance for your help and cooperation, let's all stay healthy together.



We Do Business In Accordance With the Federal Fair Housing Law

Fax: 434.845.9144 • TTY: 800.828.1120 VA 711

918 COMMERCE STREET • LYNCHBURG, VA 24504 • (434) 485-7200