



### Important Notice

Date: March 30, 2020  
To: All Lynchburg Redevelopment and Housing Authority Public Housing Residents  
Subject: Coronavirus (COVID-19) Pandemic Update

Lynchburg Redevelopment and Housing Authority continues to monitor information being provided concerning the Coronavirus Pandemic and will continue to adapt and adjust operations accordingly. The changes being made are an effort to safeguard our residents and staff during the Coronavirus pandemic.

As a reminder to residents the LRHA downtown office is currently closed to walk in visits, we are encouraging all residents to call or email staff with any concerns or request at this time. Drop boxes have been placed at Dearington and Birchwood, these drop boxes can be used for rent payments, paperwork, etc., please make sure that any items dropped off are completed entirely, and contain your contact information.

At this time all non-emergency work orders will be delayed. Maintenance services at this time will focus on emergency work orders; you can contact the maintenance department at (434) 528-1360 with your maintenance request. Maintenance will begin daily cleaning the community mailboxes located at Birchwood, Brookside, and Langview this week in an effort to keep them sanitized.

All scheduled extermination visits will be postponed until further notice, however residents should call in and report any extermination issues and extermination services will be scheduled accordingly.

LRHA suggest that residents and their families follow guidelines established by the CDC, wash hands frequently, don't touch your face, social distance of 6 feet, and if you feel sick stay at home and contact a doctor. Should an LRHA resident test positive for the Coronavirus that resident should contact the Health Department and LRHA immediately so proper provisions can be put in place. If any of LRHA residents have any special needs please contact our office for further assistance.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact Chandra Hyacinth @ 434-485-7200 ext. 7210 or [chandra.hyacinth@lynchburgva.gov](mailto:chandra.hyacinth@lynchburgva.gov)

Thanks in advance for your help and cooperation, let's all stay healthy together.



**We Do Business In Accordance With the Federal Fair Housing Law**

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