

Hello LRHA Families!

I would like to introduce myself to you and invite you to contact me in the future and allow me to get know you as well.

I started as the Executive Director here at the Lynchburg Redevelopment and Housing Authority August 10. I'm very excited about this opportunity and looking forward to working with you all and learning what your dreams and goals for future housing and community opportunities may be.

The Board of Commissioners and the staff here at LRHA have been so welcoming. And I can't wait until the day comes when we can all meet in person (masked or unmasked)!

Speaking of COVID-19, I hope you all are staying safe and staying home. Please continue to wear your mask if you go out. And continue to call maintenance for your work orders as we want you to continue to live in safe and sanitary housing during these challenging times.

There are some changes we are going to implement in the coming months, including moving property managers to the Dearington and Birchwood sites full time. We are looking at plans on how to set up offices at Brookside and Langview so property managers will be located there as well. We plan on having the managers on site by September 30. This means that you can pay your rent, call the offices direct if you have any issues, or make changes to your files (change in household and/or income). We will publish the new phone numbers here and on our other social media sites.

IMPORTANT NEWS: Rent is still due! Yes, there is a moratorium on lease terminations for non-payment of rent but rent is still due. If your income has not been affected due to COVID-19 and you have not been paying rent, the balance is still increasing. If you are concerned about your rent payments or future lease issues, call your property managers today! We want to continue to house families and communication is the best way for us all to work together.

I will begin working with the Board on a strategic plan soon and will schedule some virtual opportunities for you to tell the team what changes you'd like to see for your housing needs. So, be thinking what is it that you'd like to change in your unit? Something simple, like a dishwasher or a covered patio or something bigger, like more bedrooms, a great playground for the children? Start dreaming!

Speaking of children, we have contacted the local school system and working on a way to get Wi-Fi to all the properties so the kids can do virtual school. Stay tuned for more developments on this one.

Thank you all for taking the time to read my message. Again, I'm so excited to be here and can't wait until we can all meet in person and I can get to know you. Email me anytime with concerns or questions at mary.mayrose@lynchburgva.gov

Have a great week and wash your hands!

Yours in community,

Mary Mayrose